

# Configuring Zimbra Mail in Apple client With 2FA Passcode

# Generating Passcode

After enabling the MFA LDAP Password not works for email client configuration.

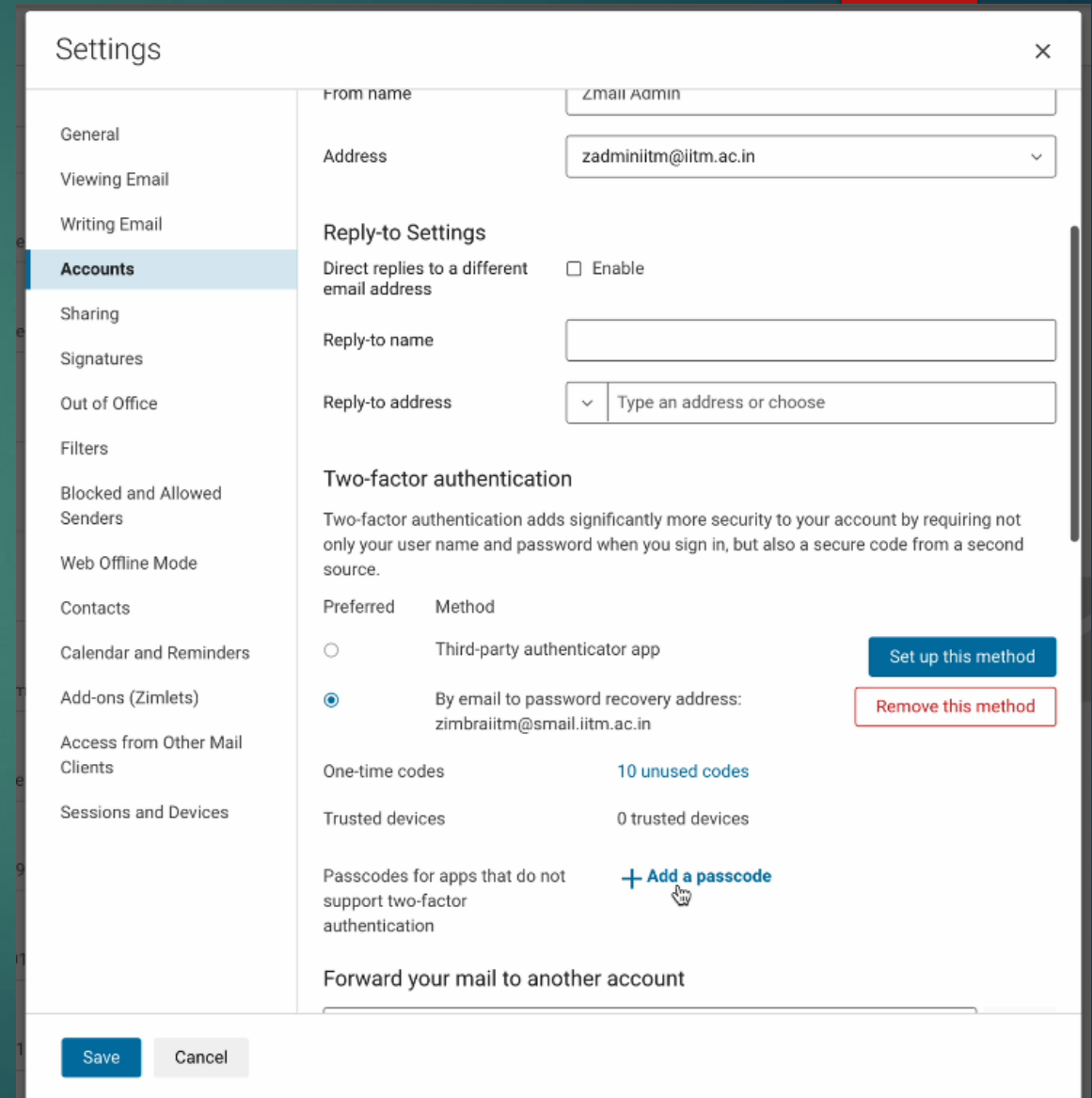
We have to generate password for our own from Zimbra Settings.

Step 1: **Go to settings.**

Setp2: **Accounts.**

Step3: Navigate **Two-factor Authentication** option.

Step4: Click on **"Add a passcode"**



The screenshot shows the Zimbra Settings interface for an account. The left sidebar lists various settings categories, with 'Accounts' selected. The main content area is titled 'Settings' and includes a close button (X). Under the 'Accounts' section, the 'Two-factor authentication' settings are visible. The 'From name' is 'Zmail Admin' and the 'Address' is 'zadminiitm@iitm.ac.in'. The 'Reply-to Settings' section has an 'Enable' checkbox for 'Direct replies to a different email address', which is currently unchecked. The 'Reply-to name' and 'Reply-to address' fields are empty. The 'Two-factor authentication' section explains that it adds security by requiring a second source. It shows two methods: 'Third-party authenticator app' (unselected) and 'By email to password recovery address: zimbraiitm@smail.iitm.ac.in' (selected). There are buttons to 'Set up this method' and 'Remove this method'. Below this, it shows 'One-time codes' as '10 unused codes' and 'Trusted devices' as '0 trusted devices'. At the bottom of this section, there is a link '+ Add a passcode' with a hand cursor icon. The 'Forward your mail to another account' section is partially visible at the bottom. At the very bottom of the settings window are 'Save' and 'Cancel' buttons.

Preferred	Method	Action
<input type="radio"/>	Third-party authenticator app	Set up this method
<input checked="" type="radio"/>	By email to password recovery address: zimbraiitm@smail.iitm.ac.in	Remove this method

One-time codes: 10 unused codes

Trusted devices: 0 trusted devices

Passcodes for apps that do not support two-factor authentication: [+ Add a passcode](#)

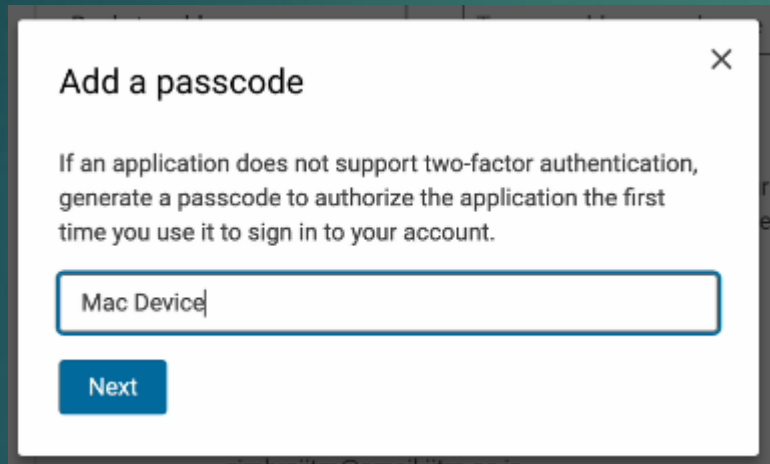
Forward your mail to another account

Save Cancel

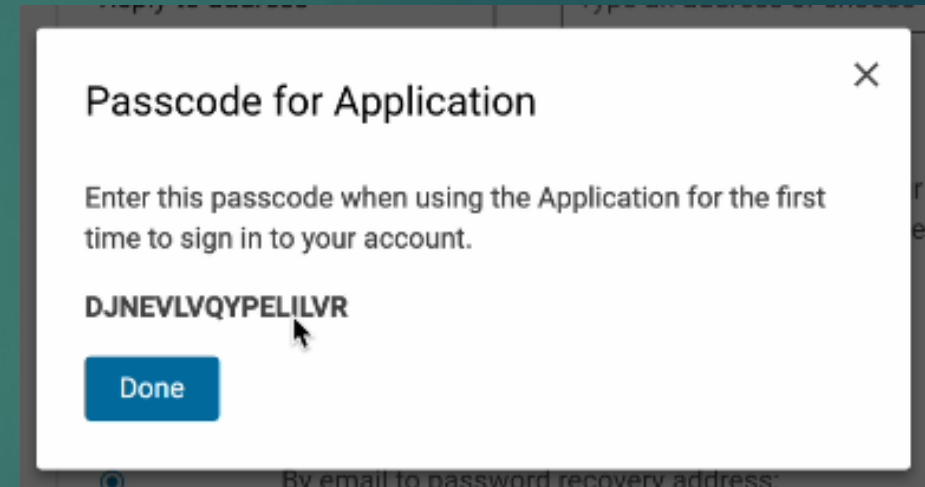
**Step5:** After add passcode, **Enter Preferred Name.**

**Step6:** Then please **copy and user this generated passcode on Email clients.**

**Step7:** Save the setting.



A screenshot of a dialog box titled "Add a passcode" with a close button (X) in the top right corner. The text inside reads: "If an application does not support two-factor authentication, generate a passcode to authorize the application the first time you use it to sign in to your account." Below this text is a text input field containing the text "Mac Device". At the bottom left of the dialog is a blue button labeled "Next".



A screenshot of a dialog box titled "Passcode for Application" with a close button (X) in the top right corner. The text inside reads: "Enter this passcode when using the Application for the first time to sign in to your account." Below this text is a generated passcode "DJNEVLVQYPELILVR". At the bottom left of the dialog is a blue button labeled "Done".

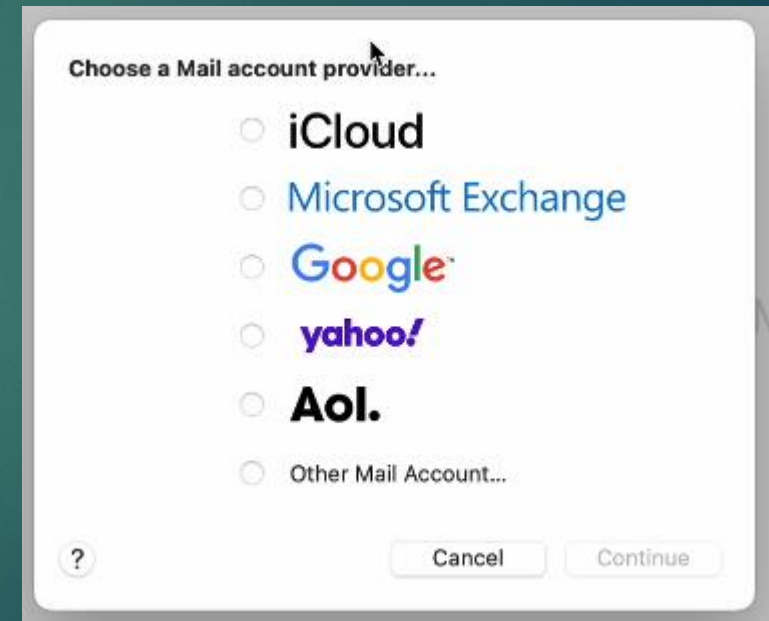
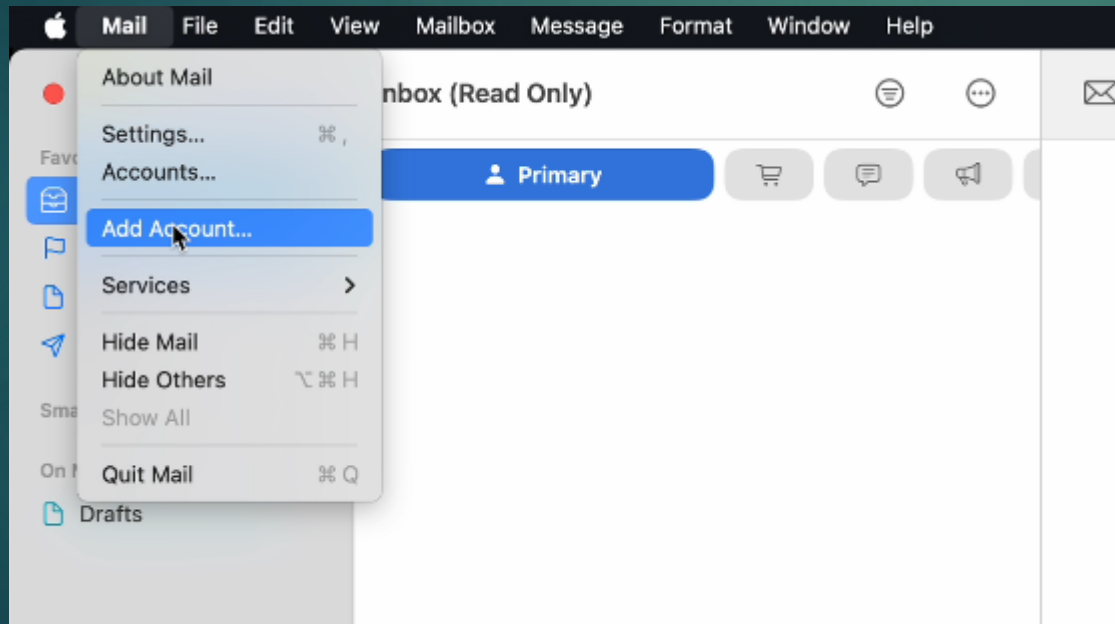
# Apple Mail Client Configuration

To configure Apple MAC device please user the following steps given below.

**Step1:** Click on Mail menu in Apple mail client.

**Step2:** Select on Add Account..

**Step3:** In new window select “**Other Mail Account..**”

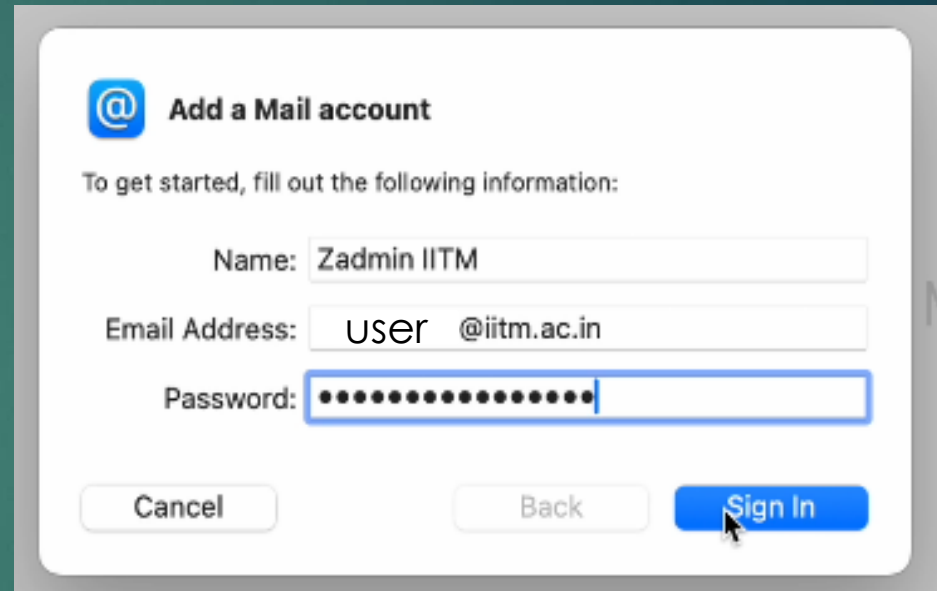



#### Step4:

Enter "Name"

Email Address: [user@iitm.ac.in](mailto:user@iitm.ac.in)

From password tab: **Please enter generated passcode.**



 **Add a Mail account**

To get started, fill out the following information:

Name:

Email Address:

Password:

### Step5:

Email Address: [user@iitm.ac.in](mailto:user@iitm.ac.in)

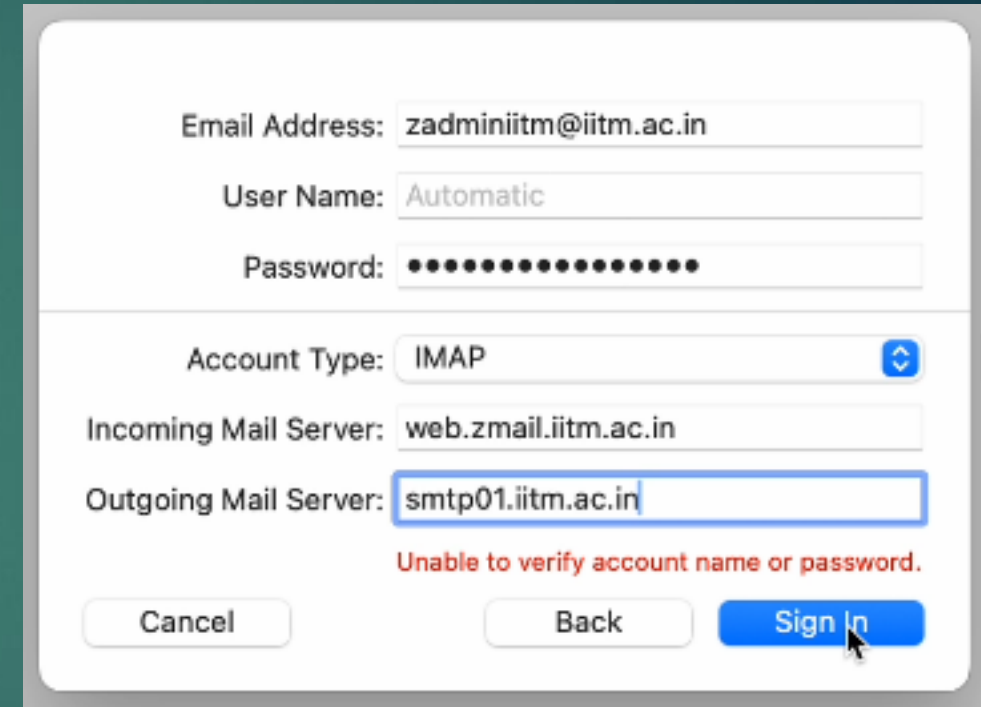
User Name: Leave Default

Password: **It automatically uses previous Generated password.**

Account Type: IMAP

Incoming Mail Server: web.zmail.iitm.ac.in

Outgoing Mail Server: **smtp.iitm.ac.in** or **smtp2.iitm.ac.in**



Email Address: zadminiitm@iitm.ac.in

User Name: Automatic

Password: ••••••••••••••••

Account Type: IMAP

Incoming Mail Server: web.zmail.iitm.ac.in

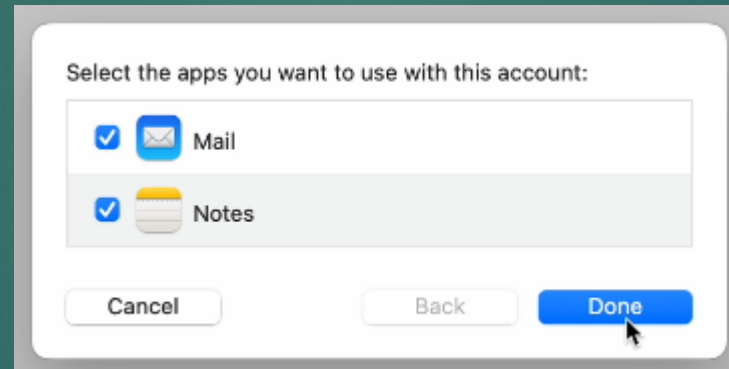
Outgoing Mail Server: smtp01.iitm.ac.in

Unable to verify account name or password.

Cancel Back Sign In

**Step6:** Click “Done”.

Now emails starts fetching from your account. But Still our outgoing SMTP servers using with LDAP authentication. Hence, Please go to setting.



### Step7:

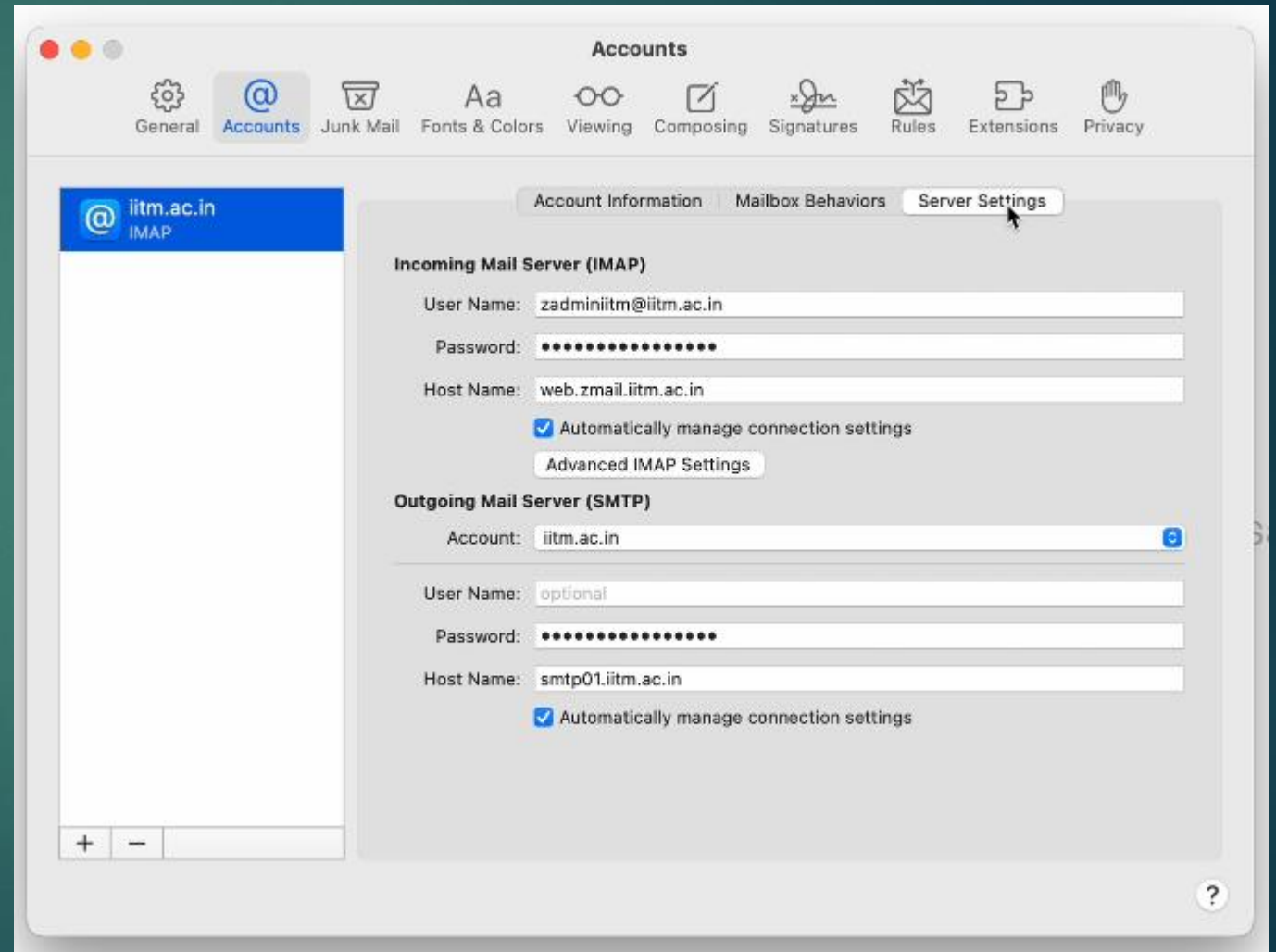
Same mail client app, click on mail menu select setting. And select configured email account.

Apple Mail client → Select “Mail” Menu → From dropdown select setting.

Please enter LDAP Password in outgoing mail server.

After that please sent self test email for verification.

Email configuration is completed.



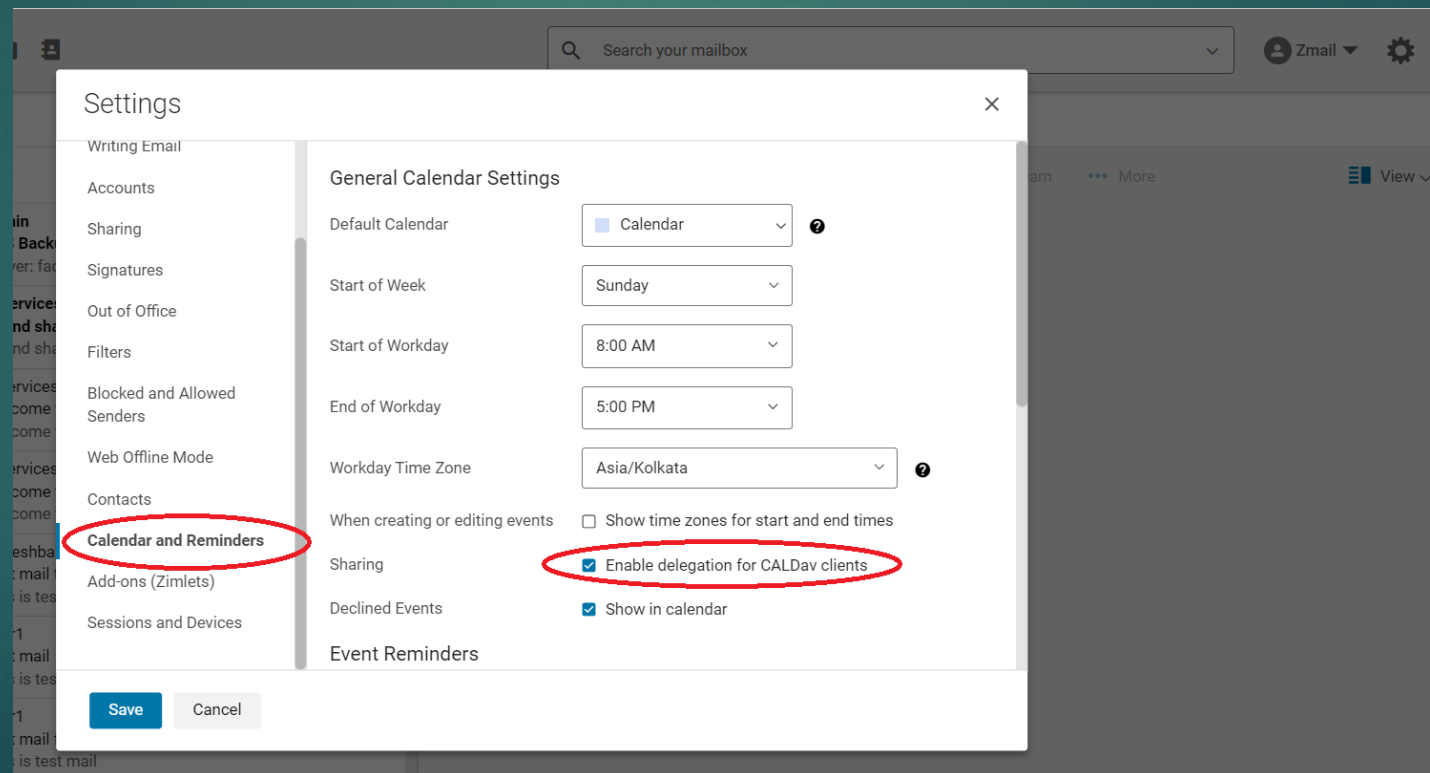


# **Calendar & Contact configuration by using CalDAV & CardDAV**

## Step-1:

First to explore your Zimbra mail calendar from iPhone device please enable the screenshot referred option.

Go to settings in zimbra account → Select **Calendar and Reminders** → Enable the delegation for CALDav clients → then save the changes.

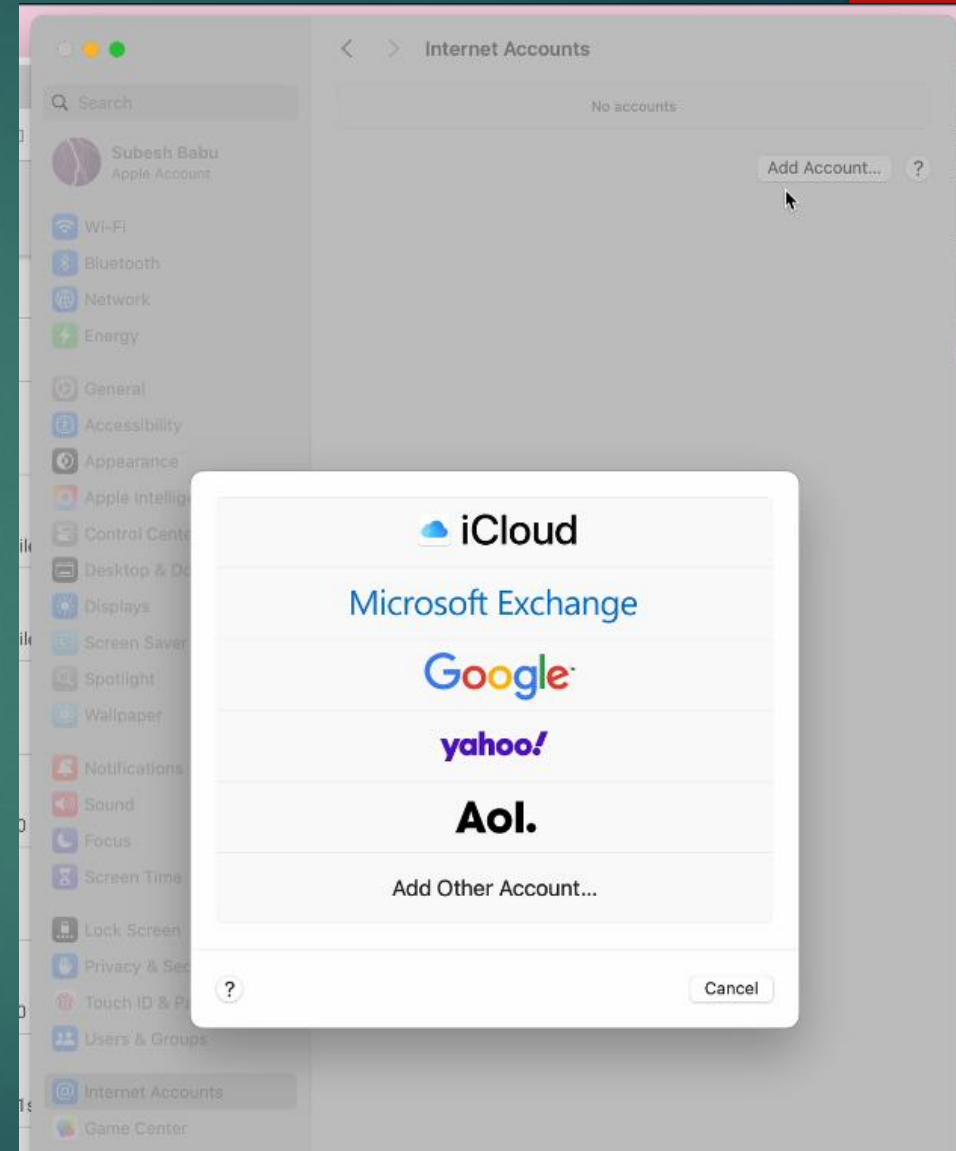


## Step2:

To configure Calendar in Apple Device please follow the steps given below.

Go to the system settings

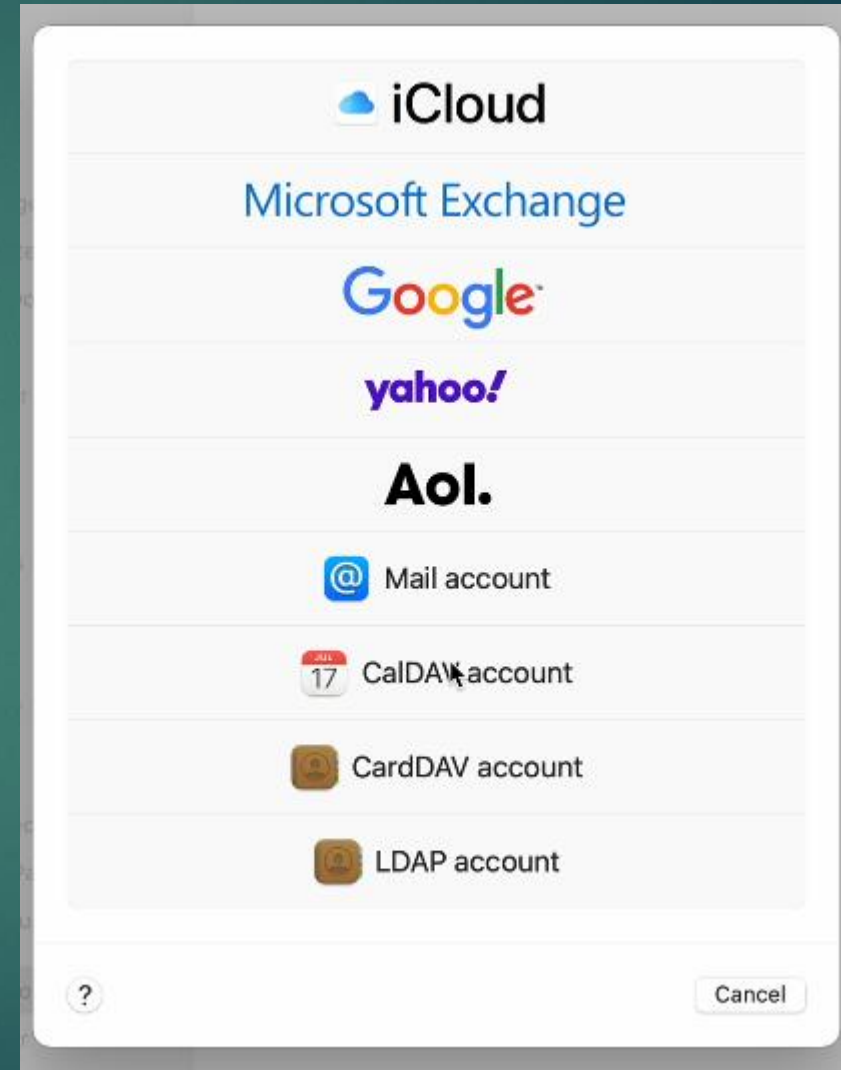
System Settings → Select “@internet Accounts” Menu → Select “Add Accounts” → screenshot referred window will appear. **Hear select Add Other Account..**



### Step3:

After clicking Add Other Account..,

**Select CalDAV Account.**



## Step4:

### “Add a CalDAV account” Configurations:

Account Type: **Manual**

User Name: **Enter email address**

Password: **Enter MFA Generated password.**

Server Address: **web.zmail.iitm.ac.in**

The screenshot shows an iOS settings screen for adding a CalDAV account. The dialog box is titled "Add a CalDAV account" and contains the following fields:

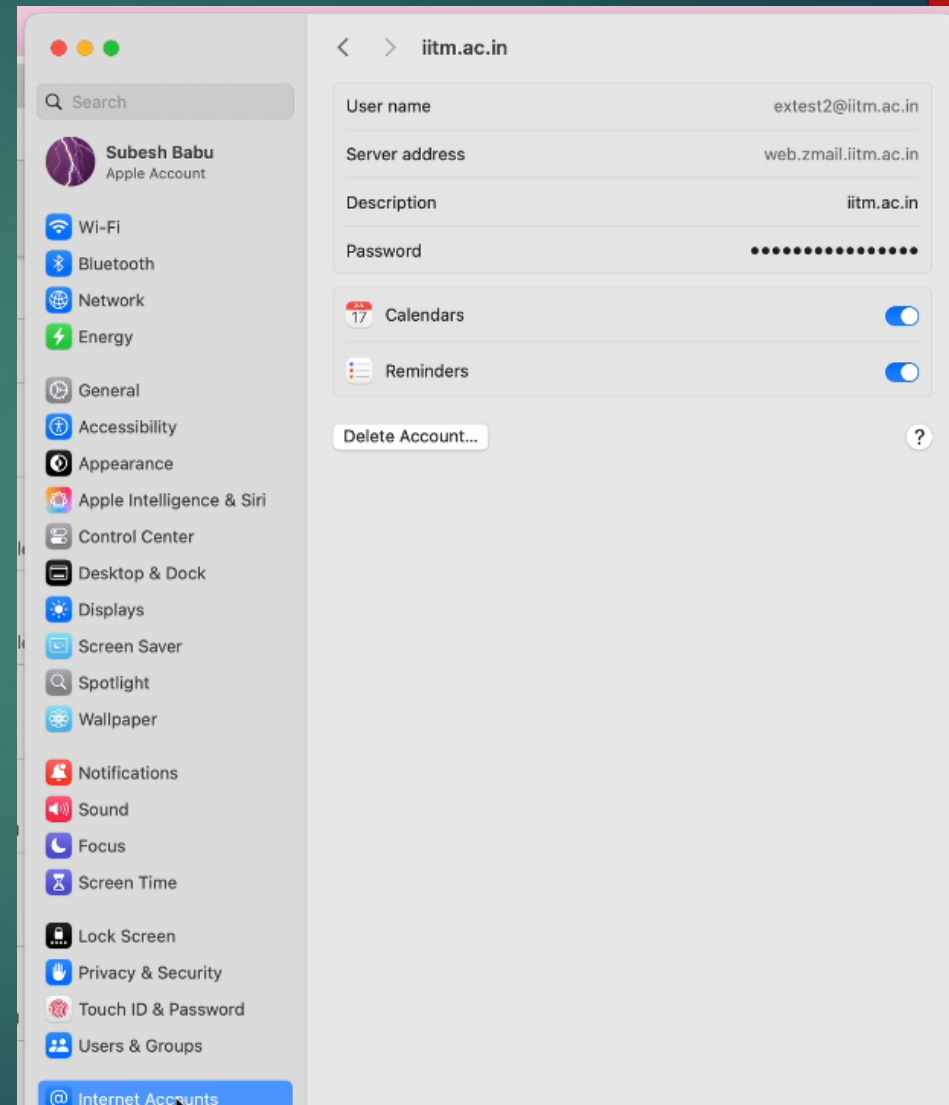
- Account Type: Manual
- User Name: extest2@iitm.ac.in
- Password: [Masked]
- Server Address: web.zmail.iitm.ac.in

A red error message is displayed below the Server Address field: "Unable to verify account name or password." The dialog has "Cancel" and "Sign In" buttons at the bottom. The background shows the iCloud and Microsoft Exchange settings screens.

## Step5:

**Configuration completed now all the Zimbra calendar will start sync in your Apple device.**

**Please enable the reminder for event notification.**



## Step6:

Please refer to the Step 3 screenshot, where the CardDAV account configuration option is shown.

From same settings select CardDAV Account to configure the contact in the Apple device.

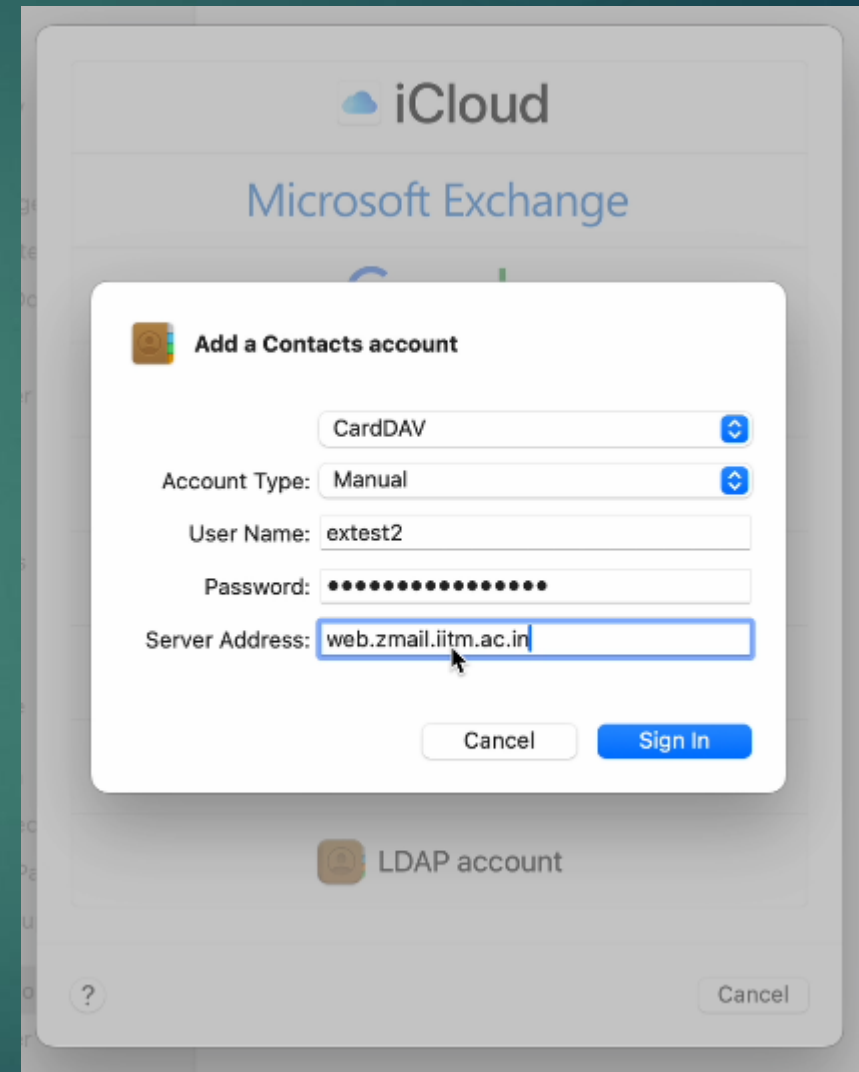
“Add a CardDAV account” Configurations:

Account Type: **Manual**

User Name: **Enter email address**

Password: **Enter MFA Generated password.**

Server Address: **web.zmail.iitm.ac.in**



## Step7:

**Configuration completed now all the Zimbra contact will start sync in your Apple device.**

**Please verify, If its not contact administrator.**

