

# **Configuring Zimbra Mail in Apple client With 2FA Passcode**

# Generating Passcode

After enabling the MFA LDAP Password not works for email client configuration.

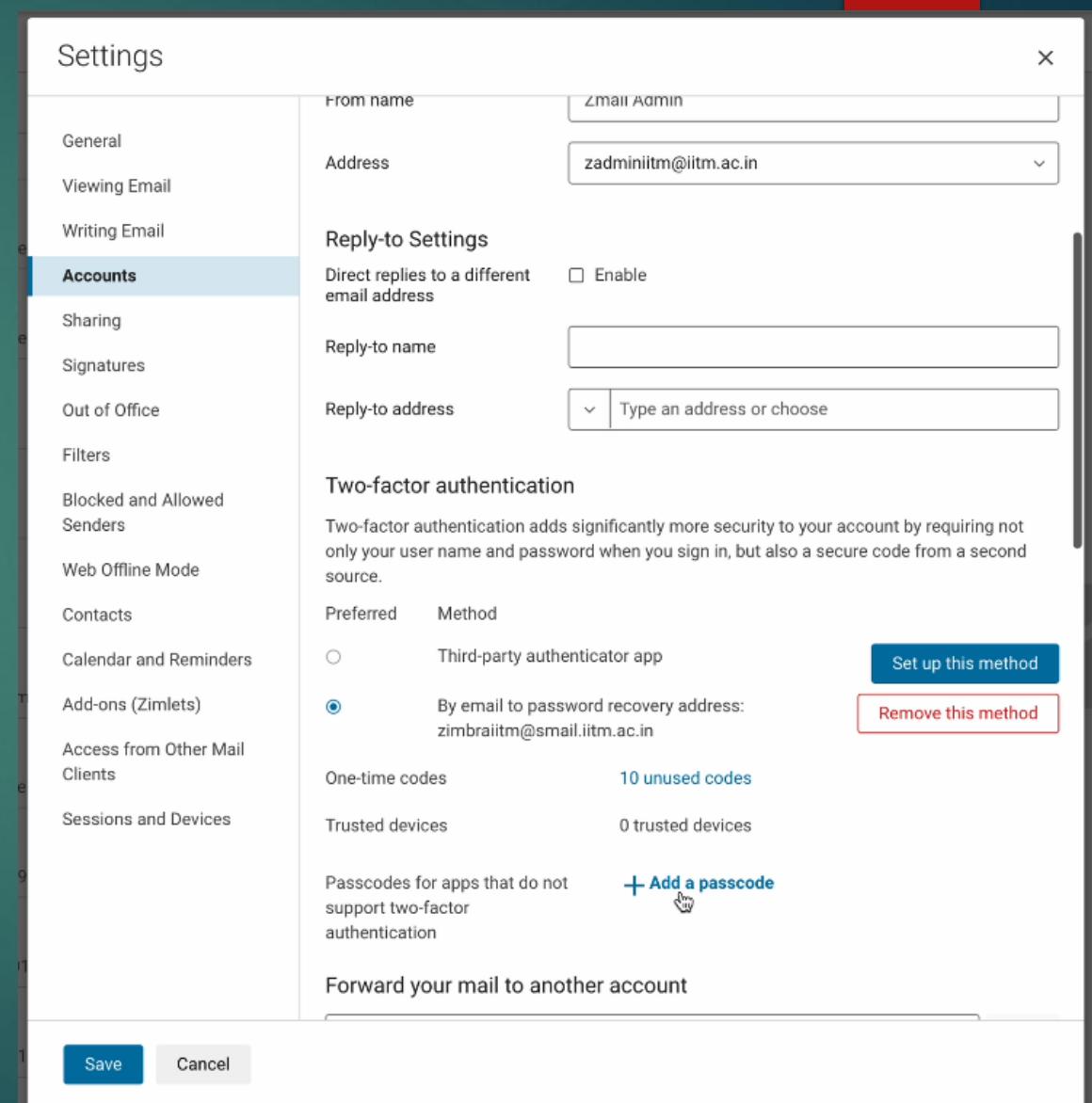
We have to generate password for our own from Zimbra Settings.

Step1: Go to settings.

Step2: Accounts.

Step3: Navigate Two-factor Authentication option.

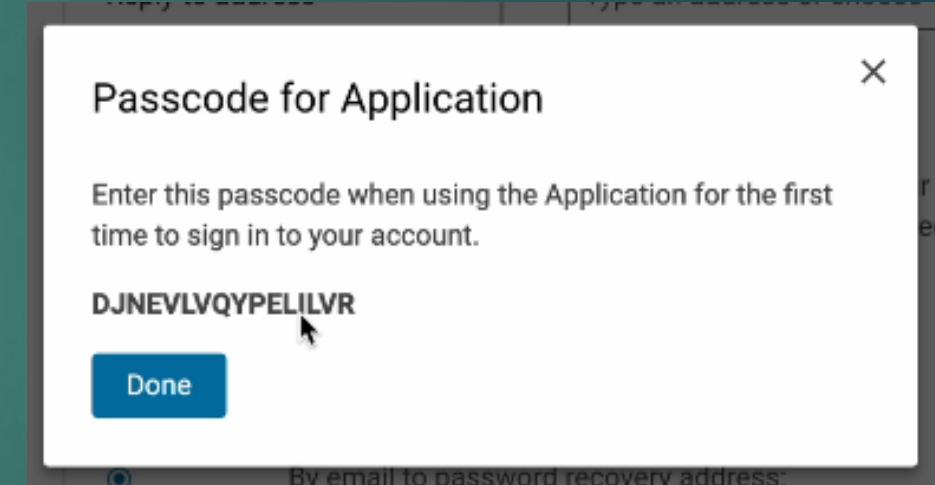
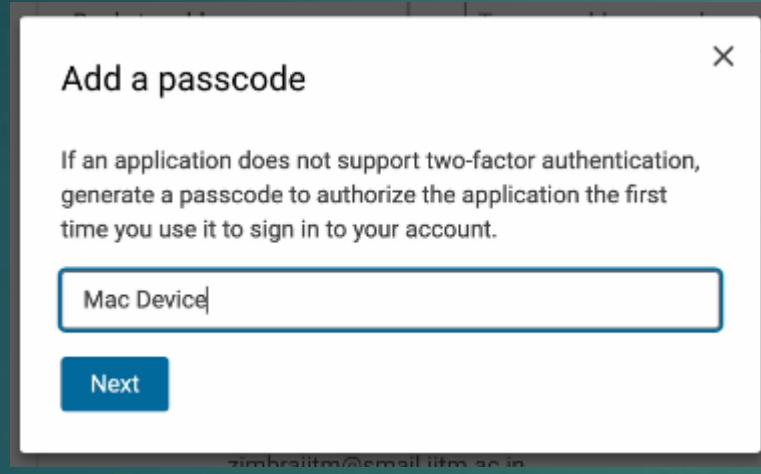
Step4: Click on “Add a passcode”



**Step5: After add passcode, Enter Preferred Name.**

**Step6: Then please copy and user this generated passcode on Email clients.**

**Step7: Save the setting.**



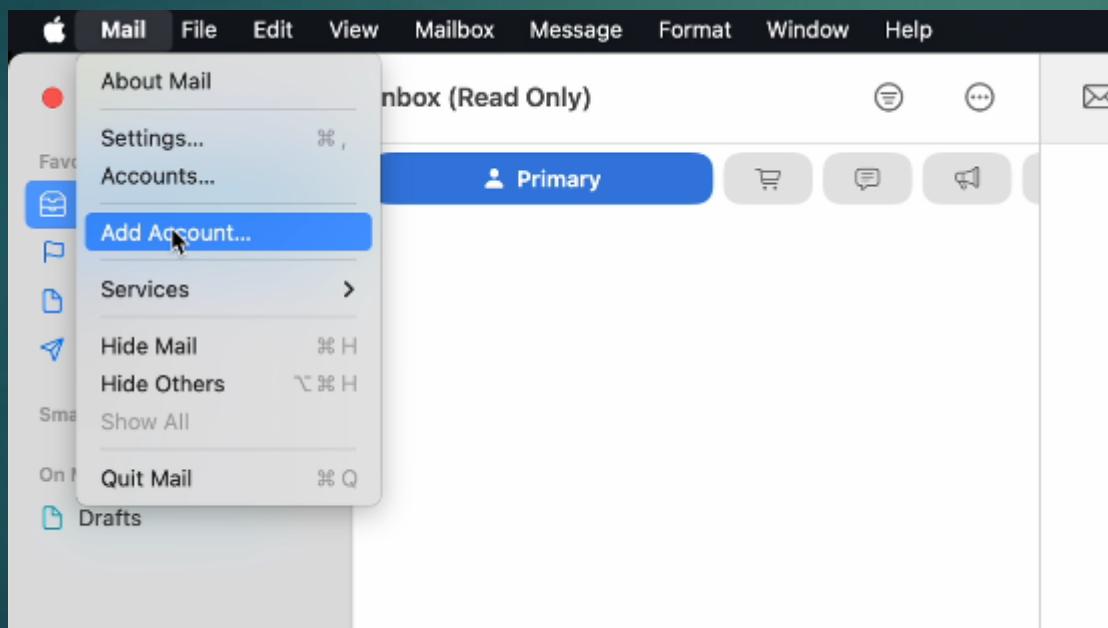
# Apple Mail Client Configuration

To configure Apple MAC device please user the following steps given below.

**Step1:** Click on Mail menu in Apple mail client.

**Step2:** Select on Add Account..

**Step3:** In new window select “**Other Mail Account..**”

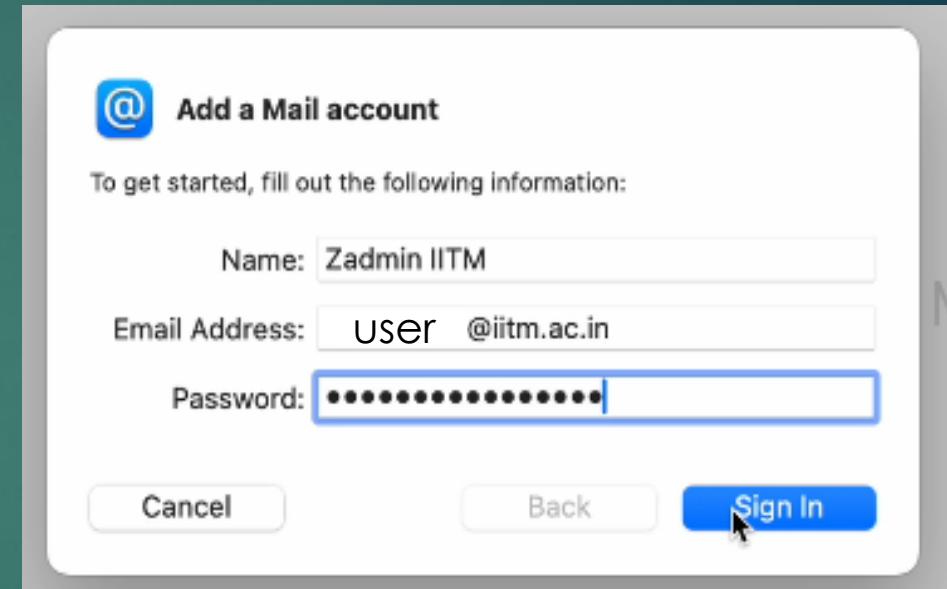


**Step4:**

**Enter “Name”**

**Email Address: user@iitm.ac.in**

**From password tab: Please enter generated passcode.**



## Step5:

**Email Address:** user@iitm.ac.in

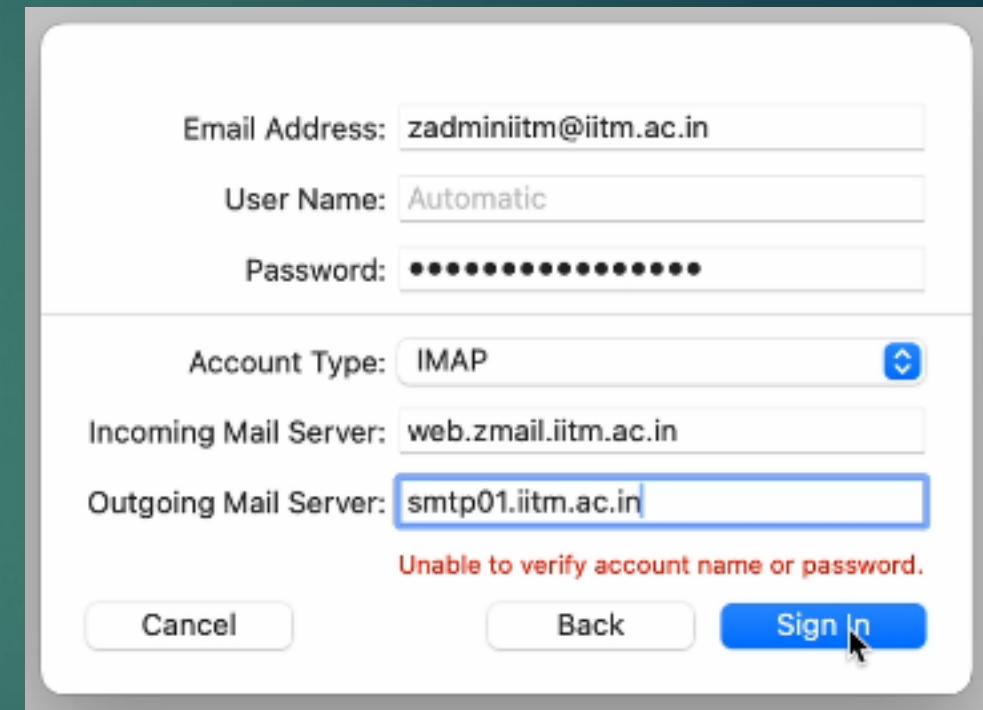
## User Name: Leave Default

**>Password: It automatically uses previous Generated password.**

## Account Type: IMAP

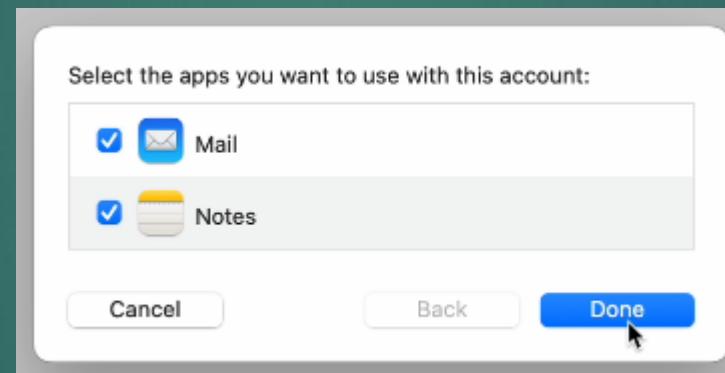
**Incoming Mail Server: web.zmail.iitm.ac.in**

**Outgoing Mail Server: [smtp.iitm.ac.in](mailto:smtp.iitm.ac.in) or [smtp2.iitm.ac.in](mailto:smtp2.iitm.ac.in)**



**Step6: Click “Done”.**

**Now emails starts fetching from your account. But Still our outgoing SMTP servers using with LDAP authentication. Hence, Please go to setting.**



### Step7:

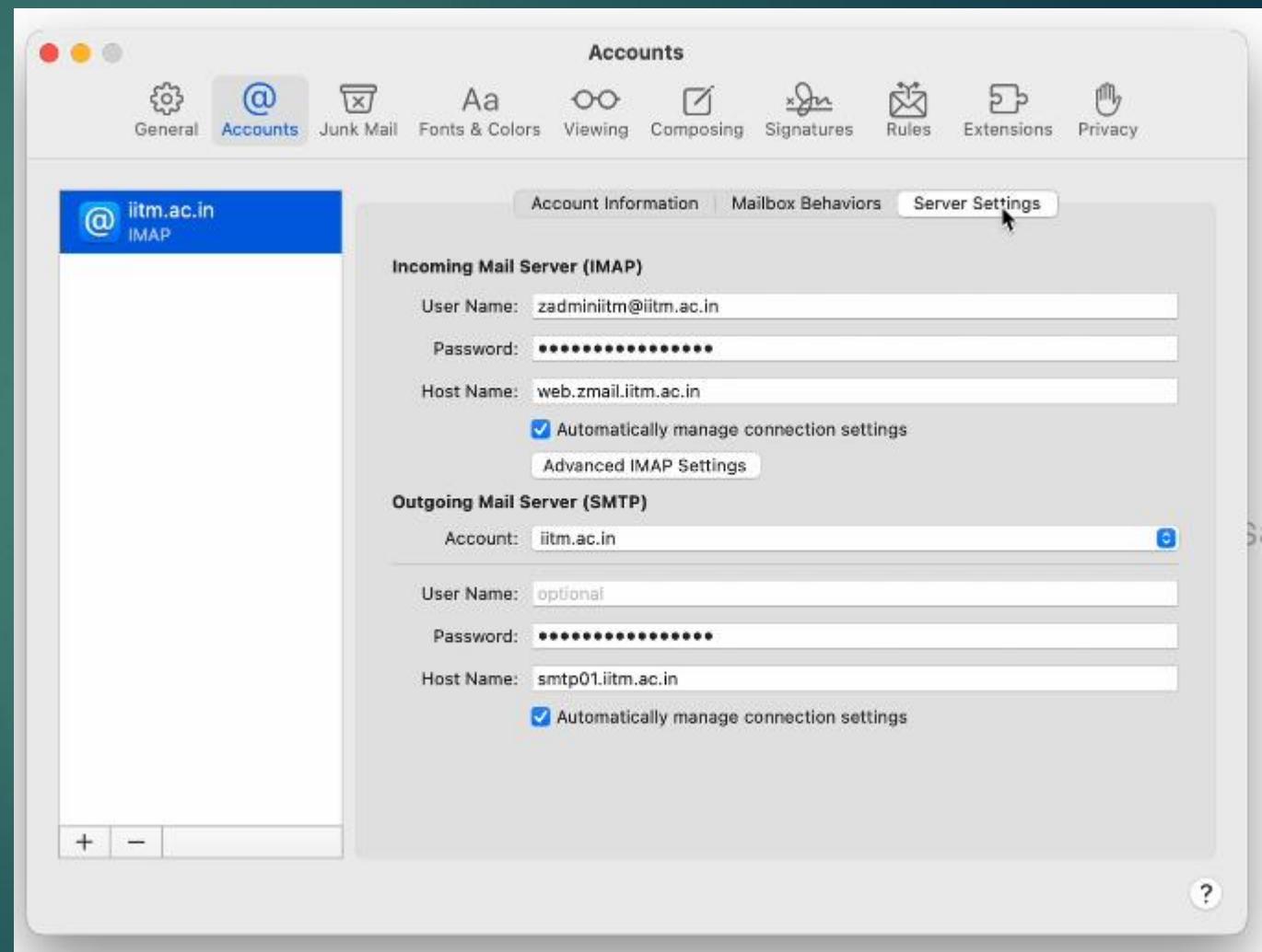
Same mail client app, click on mail menu select setting. And select configured email account.

Apple Mail client → Select “Mail” Menu → From dropdown select setting.

Please enter LDAP Password in outgoing mail server.

After that please sent self test email for verification.

Email configuration is completed.



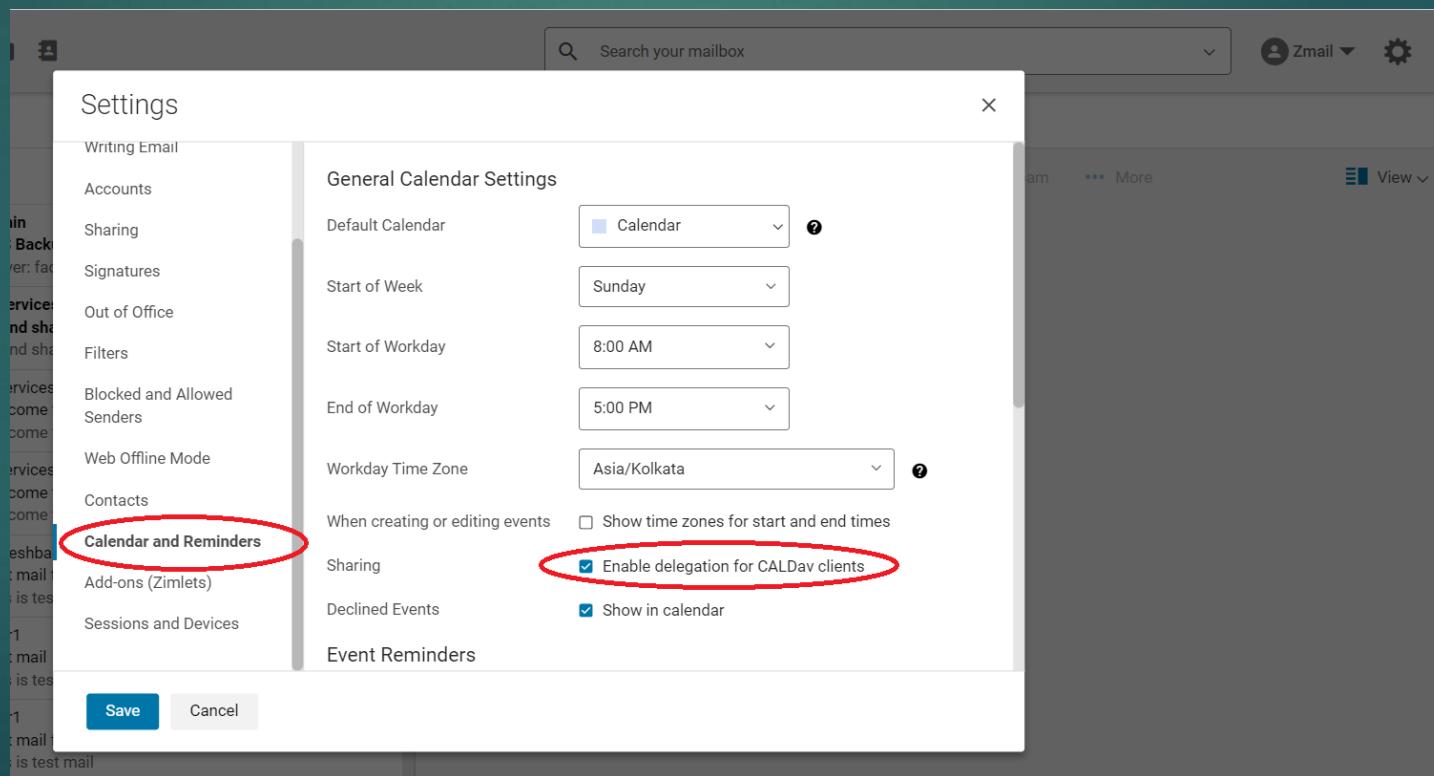


**Calendar & Contact configuration by using  
CalDAV & CardDAV**

## Step-1:

First to explore your Zimbra mail calendar from iPhone device please enable the screenshot referred option.

Go to settings in zimbra account → Select **Calendar and Reminders** → Enable the delegation for CALDav clients → then save the changes.

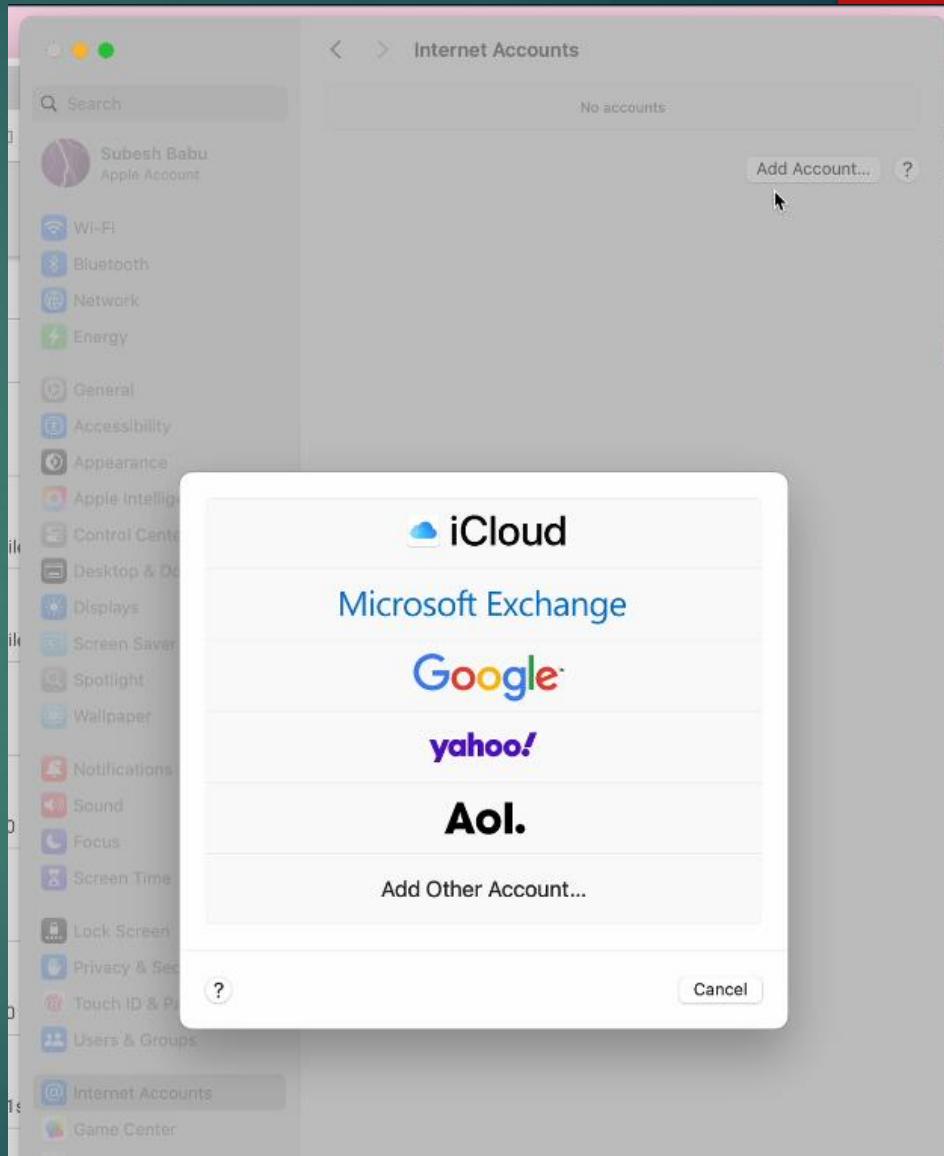


## Step2:

**To configure Calendar in Apple Device please follow the steps given below.**

**Go to the system settings**

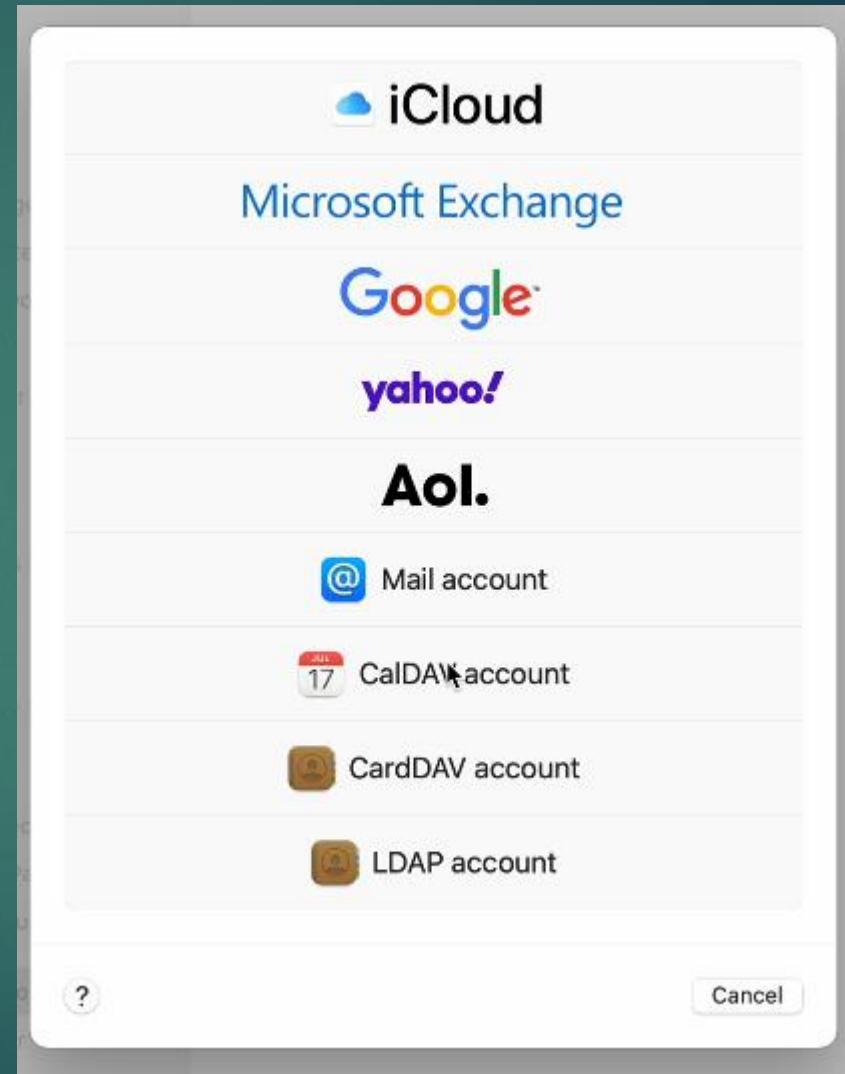
**System Settings → Select “@internet Accounts”  
Menu → Select “Add Accounts” → screenshot  
referred window will appear. Hear select Add  
Other Account..**



**Step3:**

After clicking Add Other Account.,

Select CalDAV Account.



## Step4:

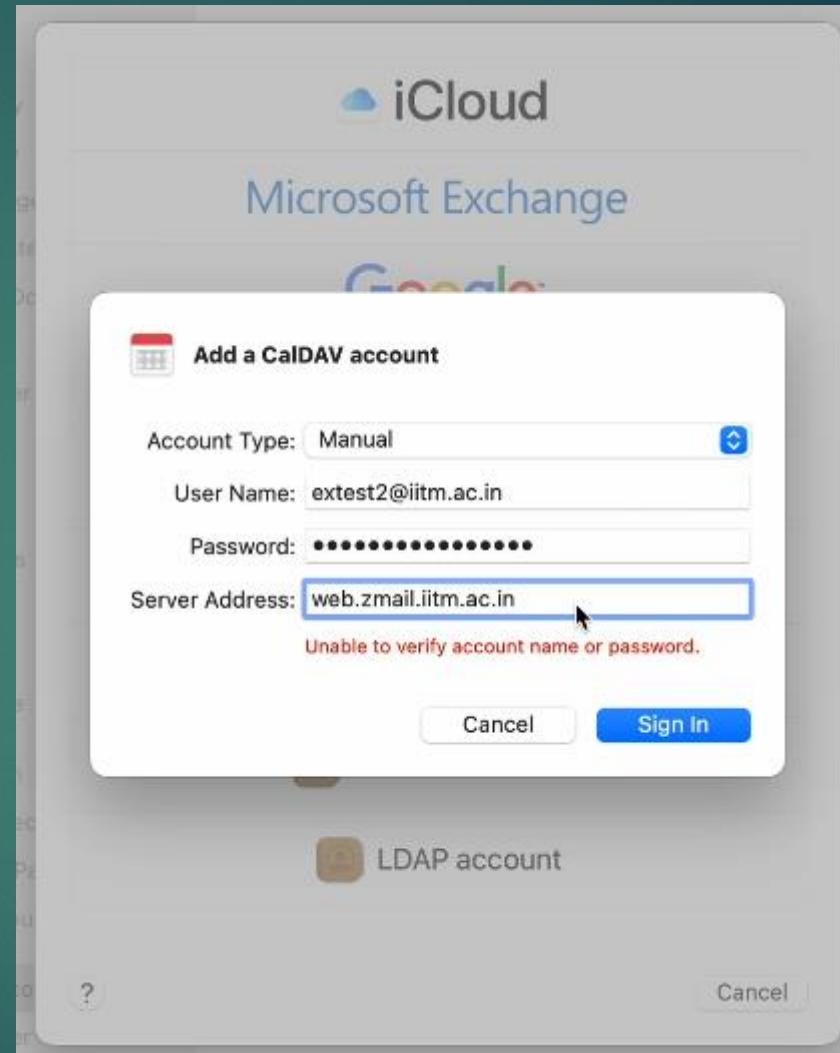
### “Add a CalDAV account” Configurations:

**Account Type: Manual**

**User Name: Enter email address**

**Password: Enter MFA Generated password.**

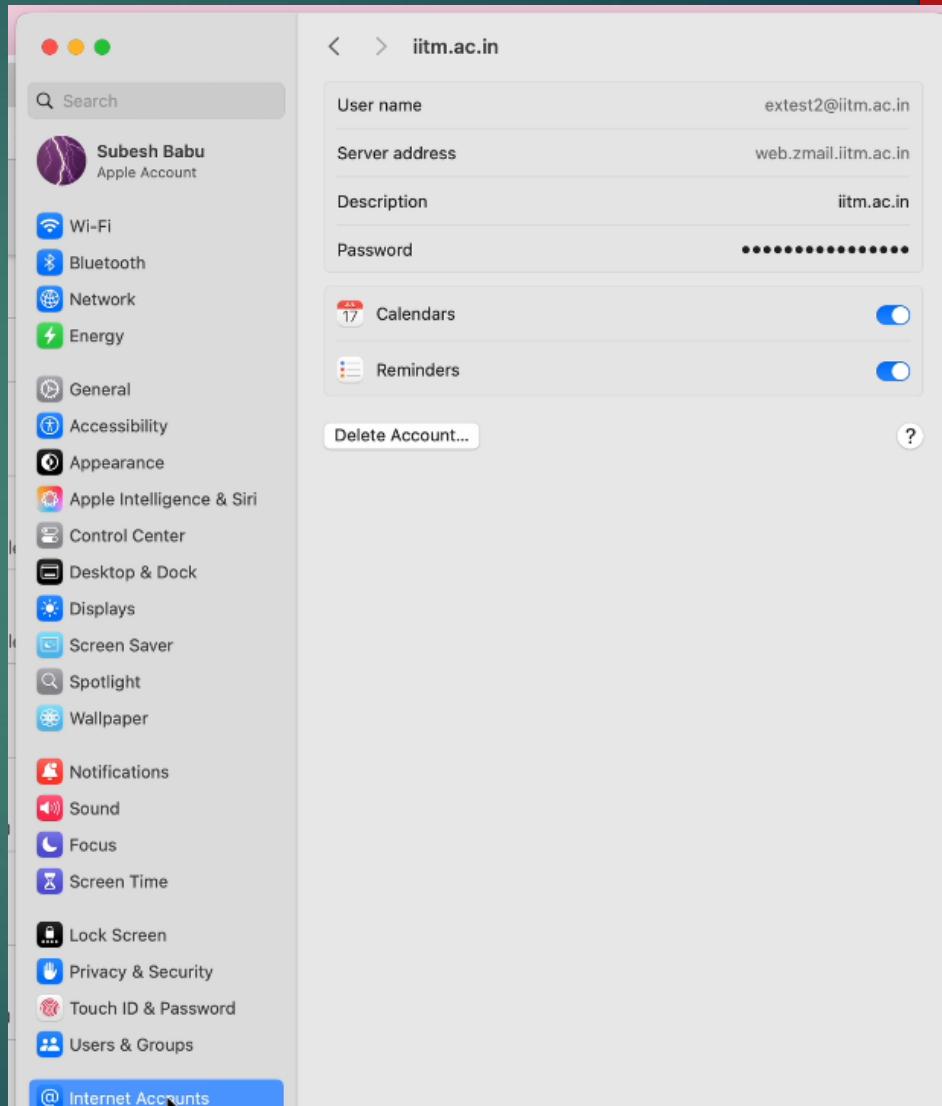
**Server Address: web.zmail.iitm.ac.in**



## Step5:

**Configuration completed now all the Zimbra calendar will start sync in your Apple device.**

**Please enable the reminder for event notification.**



## Step6:

**Please refer to the Step 3 screenshot, where the CardDAV account configuration option is shown.**

**From same settings select CardDAV Account to configure the contact in the Apple device.**

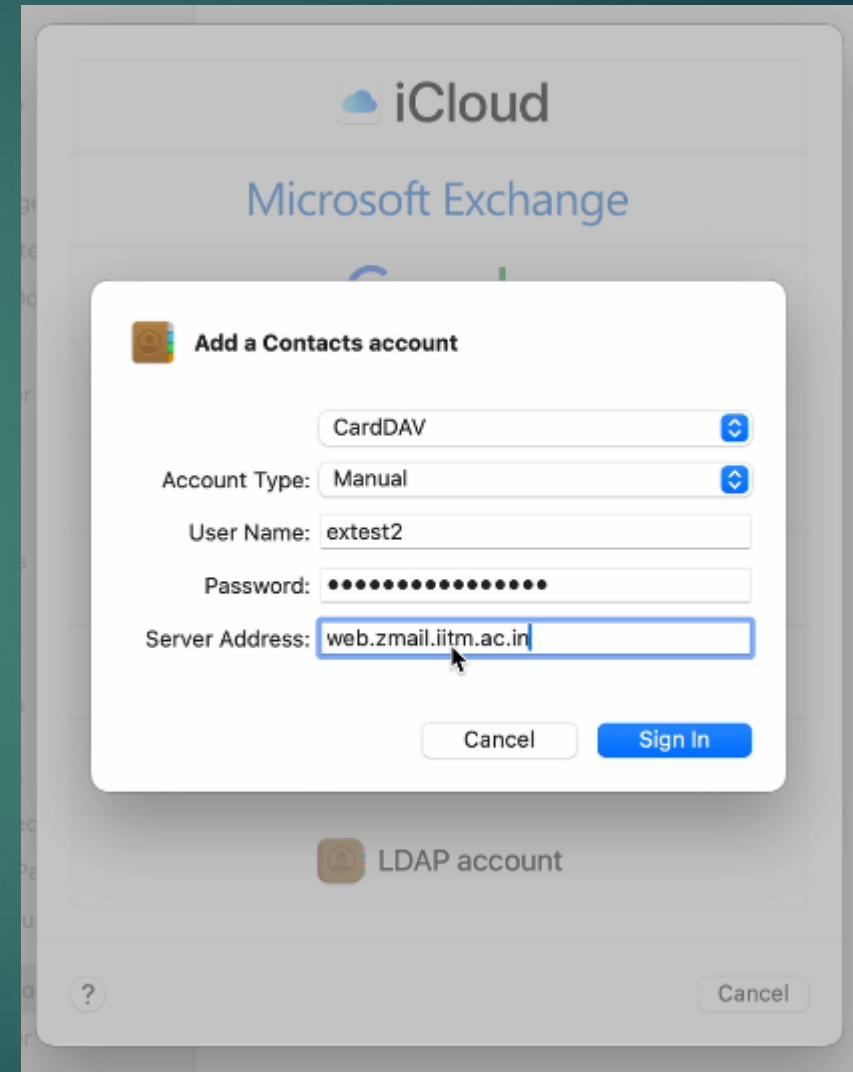
**“Add a CardDAV account” Configurations:**

**Account Type: Manual**

**User Name: Enter email address**

**Password: Enter MFA Generated password.**

**Server Address: web.zmail.iitm.ac.in**



## Step7:

**Configuration completed now all the Zimbra contact will start sync in your Apple device.**

**Please verify, If its not contact administrator.**

